

DSCBA PRIVACY POLICY

Last Updated: March 11, 2026

The Down Syndrome Connection of the Bay Area (collectively referred to herein as “DSCBA,” “we,” “our” or “us”), recognizes the importance of protecting personal data we may collect from visitors to our website and those who use our services. Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your personal information when you engage with our website and use our services.

INFORMATION WE COLLECT

We collect personal information that you voluntarily provide to us when you register, request support, join programs, or receive updates, or when you contact us. This also includes information you share with us in forms or messages to help coordinate support, events, or resources. We collect limited personal information solely for the purpose of providing support services and communicating with our members, donors, and supporters. Types of information we may collect include:

Personal Information. Personal information includes your name, email address, phone number, and mailing address.

Sensitive Information. With your consent, we may collect personal information that is considered sensitive.

We do not collect or store financial or payment card information; donations occur on GoFundMe and are subject to GoFundMe’s privacy practices.

INFORMATION AUTOMATICALLY COLLECTED

We may automatically collect certain information when you visit, use, or navigate our website. This information is not personal and is considered non-identifiable. It does not specifically identify you, but it may include information such as your IP address, browser and device characteristics, operating system, language preferences, and other technical information. This information is only used for statistical analysis purposes.

We may also collect information through cookies and similar technologies. A cookie is a small file which asks permission to be placed on your computer's hard drive. Cookies allow web applications to respond to you as an individual by remembering information about your preferences. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can modify your browser setting to decline cookies if you prefer. Please note that if you decline cookies, it may prevent you from taking full advantage of our website.

HOW WE USE THE INFORMATION THAT YOU PROVIDE

We use the information we collect for the following purposes:

- **To provide and enhance your use of our services.** This includes enrolling members, coordinating programs, responding to inquiries, scheduling events, and providing individualized support in line with our mission of serving individuals with Down syndrome and their families.
- **To communicate with you and deliver our programs and services.** This includes member communications, including sending essential updates, event notices, resources, and organizational announcements by email.
- **To request feedback.** This includes contacting you about your use of our services and ask for your input.
- **Internal recordkeeping.** This includes storing information to ensure our compliance with applicable local, state, and federal law.
- **Safety.** This includes detecting, preventing, and addressing security, fraud, abuse, or legal obligations and complying with valid legal requests.
- **Donor support and other funding sources.** At a non-identifiable aggregated level, we may use information to seek donors and apply for grants and other funding opportunities.

We do not use your information for advertising, analytics, or tracking purposes. We do not advertise third-party products or engage in any targeted marketing.

DISCLOSURE OF INFORMATION TO THIRD PARTIES

We never sell personal information, and we do not share personal information for advertising.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may share your data with third-party vendors, services providers, contractors, or agents (“third parties”) who perform services for us or on our behalf and require access to such information to do that work. In that case, we use contracts that prohibit service providers and contractors from selling or using personal information for purposes outside the contract, permit necessary sub processing subject to equivalent obligations, and require assistance with consumer rights requests, as contemplated by applicable law.

We may provide non-identifiable aggregate information about our users to our affiliates or government agencies for survey, reporting, or statistical purposes, but this information will not include personally identifying data.

We use Salesforce to securely manage member records and communications as a service provider processing personal information on our behalf under written terms that restrict use to specified purposes and require appropriate safeguards.

We also use GoFundMe for fundraising and donation processing, which acts independently for these transactions; we do not receive or store payment card data.

We may disclose information when legally compelled to do so.

CHILDREN'S INFORMATION

We do not knowingly solicit data from or market to children under 18 years of age. By using the services, you represent that you are at least 18 years old or that you are the parent or guardian of such a minor and consent to such minor dependent's use of the services. If we learn that personal information from users less than 18 years of age has been collected, we will deactivate the account and take reasonable measures to promptly delete such data from our records. If you become aware of any data we may have collected from children under age 18, please contact us using the details below.

INFORMATION SECURITY

We use reasonable administrative, technical, and physical safeguards designed to protect personal information against unauthorized access, disclosure, alteration, or destruction. Despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be 100% secure, so we cannot promise or guarantee that unauthorized third parties will not be able to defeat our security and improperly collect, assess, steal, or modify your information. Although we will do our best to protect your personal information, transmission of personal information to and from our services is at your own risk. You should only access the services within a secure environment.

DATA RETENTION

Personal information is retained only for as long as reasonably necessary to fulfill the purposes described in this policy, comply with legal obligations, resolve disputes, and maintain records consistent with our nonprofit mission and operational needs.

HOW YOU CAN ACCESS, CORRECT OR DELETE YOUR INFORMATION

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible. We will promptly correct any information found to be incorrect.

You may request access, delete, or change your personally identifiable information that we have collected online and maintain in our database by contacting us using the contact information below. We will respond promptly to all such requests.

California Residents: The California Consumer Privacy Act (CCPA) provides that California residents have the right (subject to certain limitations) to:

- Know and access the personal information we collect about them.
- Correct the personal information we maintain about them.
- Delete the personal information we collect about them.
- Opt out of having their personal information sold for valuable consideration or shared for certain targeted advertising.
- Limit the use and disclosure of sensitive personal information only to those certain purposes permitted by CCPA.
- Non-discrimination for exercising their privacy rights.

To exercise your right to limit use and disclosure of sensitive personal information, please contact us using the details below.

To opt out of any email messages or other electronic communications, please contact us using the details below.

LINKS

If our website contains links to other sites, please be aware that we are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our website and to read the privacy statements of each and every website that collects personally identifiable information. This privacy statement applies solely to information collected by this website.

LIMITATION OF LIABILITY

To the fullest extent permitted by applicable law, in no event will we have any liability arising from or related to your use of or inability to use our website or services. The foregoing limitations will apply whether such damages arise out of breach of contract, tort (including negligence), or otherwise, and regardless of whether such damages were foreseeable or if we were aware of the possibility of such damages. Some jurisdictions do not allow certain limitations of liability, so some or all of the above limitations of liability may not apply to you.

You assume the sole risk of using and relying on the information and resources available on our website or in connection with our services, and you acknowledge that the information and services available in the application cannot and may not under any circumstances be relied upon as legal or medical advice.

INDEMNIFICATION

You agree to indemnify, defend, and hold harmless DSCBA and its officers, directors, employees, agents, affiliates, successors, and assigns from and against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including reasonable attorneys' fees, arising from or relating to your use or misuse of the website or services or your breach of this Agreement.

GOVERNING LAW

This Agreement is governed by and construed in accordance with the internal laws of the State of California without giving effect to any choice or conflict of law provision or rule. Any legal suit, action or proceeding arising out of or related to this Agreement or the Application shall be instituted exclusively in the federal courts of the United States or the courts of the State of California. You waive any and all objections to the exercise of jurisdiction over you by such courts and to venue in such courts.

CHANGES TO THIS POLICY

If we decide to change our Privacy Policy, we will post those changes on our website, so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify users by email.

CONTACT US

We welcome your questions, comments, and concerns about privacy. Please email us with any feedback regarding privacy or any other issue at info@dscba.org or by mail at:

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